



2024 Annual Report

Bloomington Fire Department





FROM THE CHIEF

I am honored to present the 2024 Annual Report for the Bloomington Fire Department. Reflecting on the past year, I continue to be inspired by the dedication, resilience, and professionalism demonstrated by the men and women of this department.

In 2024, the Bloomington Fire Department responded to 10,000 incidents. Of these incidents, 10,000 were emergencies, and 10,000 were non-emergencies. Our community, but a

Throughout the year,

- The hiring of 19 new firefighters
- Progress toward program accreditation
- Continued implementation of new equipment
- Ongoing collaboration with other agencies
- Continued investment in training and technology

In addition to our emergency response, our firefighters completed more than 15,000 hours of training. We also provided 10,000 hours of internship opportunities for our community members.

As we look ahead, our focus is on ensuring the safety of our community through future fire stations, and

*“I’m incredibly proud of the men and women of this department, who show up with skill, heart, and professionalism every day. Together, we are dedicated to **Making Life Better** — for our Community, our Profession, and Each Other.”*
Chief Cory R. Matheny

department’s history. The continued growth of

fighters completed more programs, built new

facility planning for

In closing, I want to thank our elected officials, city leadership, and community members for their continued support of the Bloomington Fire Department. Most importantly, I want to thank the dedicated professionals who make up this department. Their commitment to excellence, compassion, and service is what makes this organization truly exceptional.

Sincerely,

Cory R. Matheny
Fire Chief



OUR MISSION, VISION, & CORE VALUES

Mission:

"Making our community stronger, safer, and more resilient through exceptional emergency response and superior service."

Vision:

- To be the premier Fire Department committed to excellence, innovation, and progress.

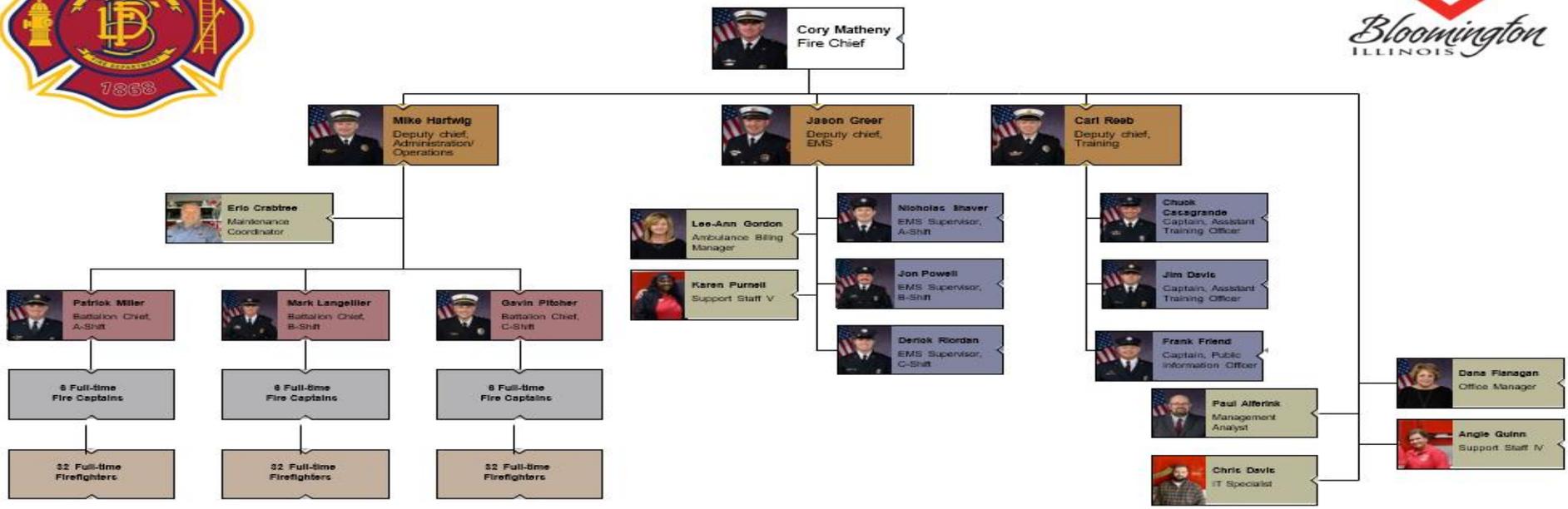
Core Values:

- Accountability
- Excellence
- Adaptability
- Family



ABOUT THE DEPARTMENT

- **Who we are:** 127 employees, comprised of 121 sworn firefighters and 6 civilian staff
- **What we do:** Fire suppression, EMS, HazMat, ARFF, and public education
- **Where we serve:** Five stations strategically located across the city



OPERATIONAL TRENDS – INCREASE OVER 2023

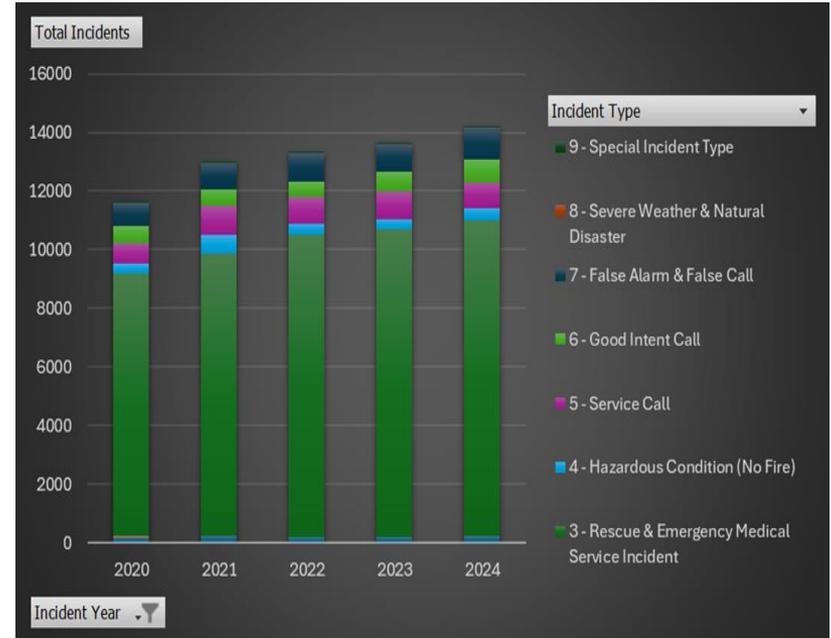
2024: 14,165 Calls for Service

EMS: 10,775 – 2.8%

False Alarms: 1087 – 15%

Fires: 89 – 8.6%

The chart shows the growth in the main response categories over the last 5 years.



RESPONSE OVERVIEW

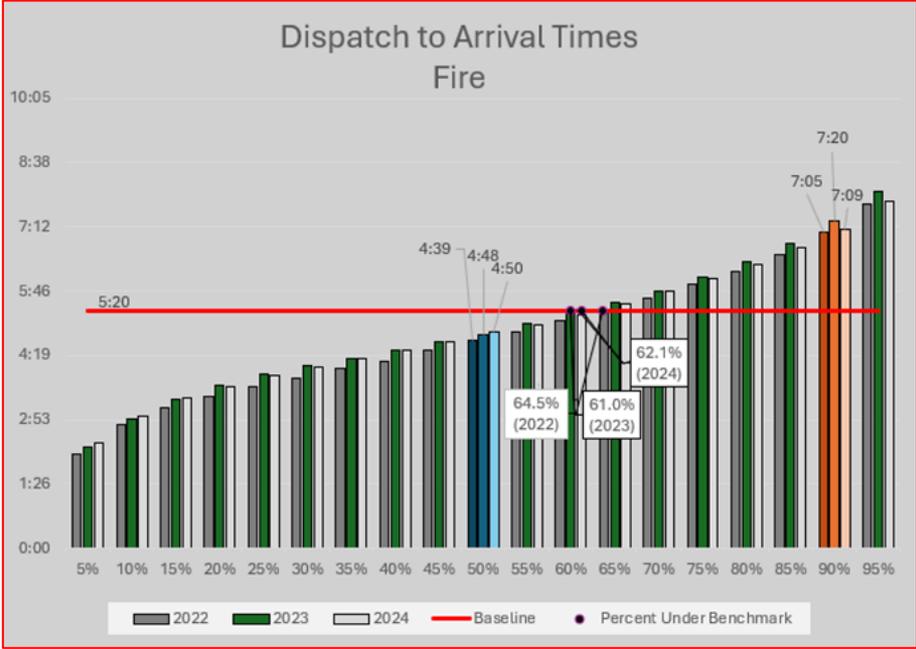
NFPA Response Performance Benchmark – 90th Percentile

Fire Incidents – 5:20

EMS Incidents – 5:00

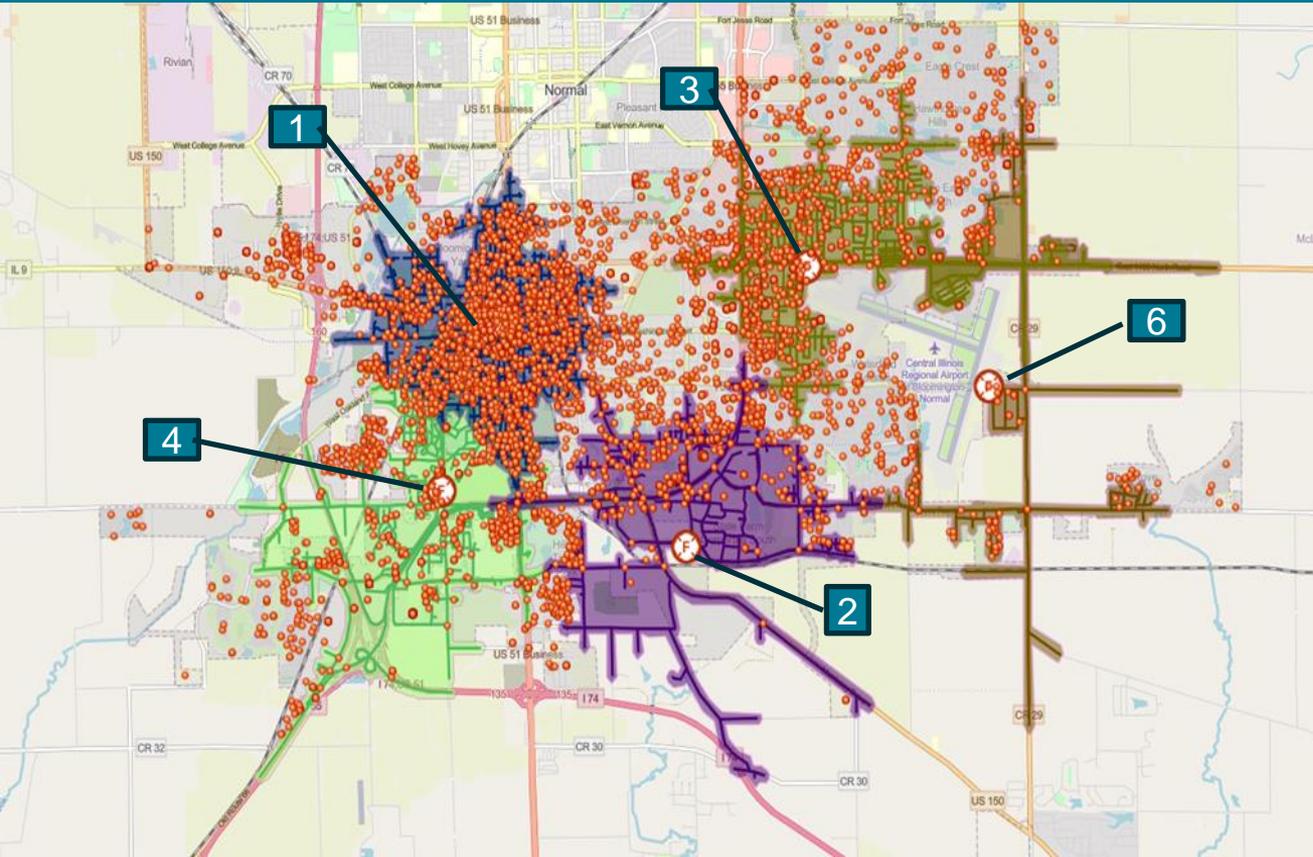
2024 Data

Average	4:50
90th Percentile	7:09
NFPA Standard Met	62.1%



*Benchmark = 1:20 turnout & 4-minute drive time (1min turnout for EMS)

2024 RESPONSE DISTRIBUTION



- ❖ Each dot is an emergent, lights & sirens, 911 response
- ❖ Shaded areas indicate a 4-min drive time from each station
- ❖ A new grant-funded traffic signal preemption project will improve travel times and increase the effective coverage of our 4-minute response zones

Signal Preemption

- Traffic Signal (Edging/Future Preemption By Others)
- Traffic Signal (No Preemption)
- Grant # SR210039
- Grant # SR210040
- Proposed Preemption passed to downtown signal
- Fire Station

Grant # SR210040 (\$200k):
33 intersections

Grant # SR210039 (\$300k):
54 intersections

EMERGENCY RESPONSE ACTIVITY

BLOOMINGTON FIRE DEPARTMENT

CALLS PER COMPANY

MEDIC

1	2	3	4
4,358	2,546	2,790	2,894

ENGINE

1	3	4	6
2,537	1,863	1,561	705

TRUCK

1	2	1
2,619	1,668	1,550

EMS

BATTALION

1
1,359

2024 INCIDENT TOTALS



12,969 EMERGENCY INCIDENTS IN 2021



13,272 EMERGENCY INCIDENTS IN 2022



13,618 EMERGENCY INCIDENTS IN 2023



14,165 EMERGENCY INCIDENTS IN 2024



10,775 EMERGENCY MEDICAL INCIDENTS IN 2024



228 FIRE INCIDENTS IN 2024



38.8 AVERAGE EMERGENCY INCIDENTS PER DAY IN 2024

BLOOMINGTON FIRE DEPARTMENT

EMERGENCY MEDICAL SERVICES

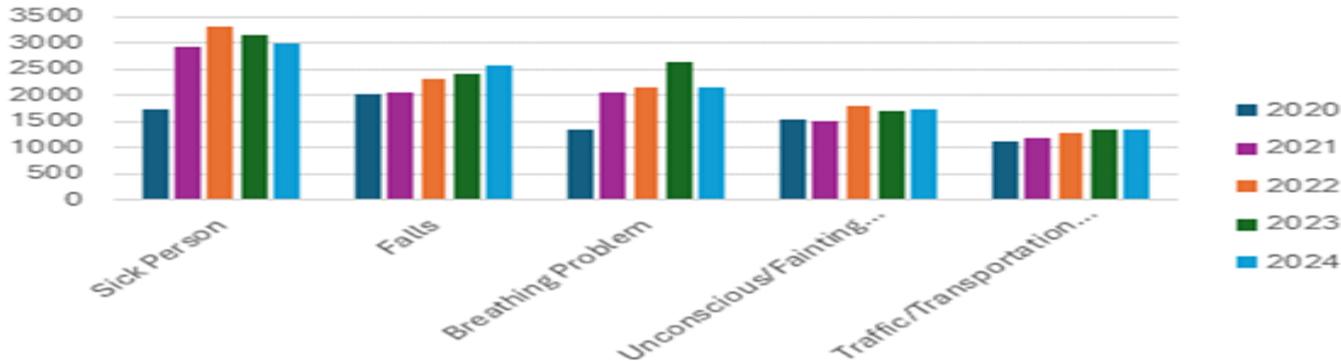
- EMS incidents continue to be the leading call for service, accounting for over 76% of total call volume.
- EMS is delivered through a tiered system of providers, including firefighters licensed at the Paramedic, EMT-Intermediate, or EMT-Basic levels.
- Each license level brings unique skills and qualifications to the scene, allowing the department to provide comprehensive pre-hospital care.

EMS RESPONSE TRENDS – LAST 5 YEARS

General illness, falls, and breathing problems have ranked as the top three EMS complaints since 2020.

- In 2025, BFD will prioritize fall prevention as part of its CRR strategy, partnering with Illinois State University's School of Nursing to help reduce injuries among older adults.

Complaint Reported by Dispatch
Last 5 Years (Top 5)





TRAINING AT A GLANCE

Responding to over 14,000 emergencies in 2024 required more than dedication – it demanded deep expertise, rigorous hands-on training, and the ability to perform across multiple disciplines. Our personnel continually train to meet these challenges and deliver exceptional service to the community.

- Over 15,000 hours of training completed in 2024.
- All 122 firefighters trained in firefighting, EMS, HazMat, and rescue disciplines.
- Training covers regulatory standards set by IDOL, OSFM, IDPH, and FAA.
- Instruction provided in-house and at certified facilities including IFSI and National Fire Academy.
- Members also pursue higher education alongside departmental training.

COMMUNITY RISK REDUCTION (CRR)



2024 Highlights

- 10,000+ residents reached
- 42 public events
- 229K social media reach
- 250+ smoke alarms
- 300+ ride-alongs

2025 Key Initiatives

- Fire Safety Simulator
- Smart Burners
- STEM Education
- Fall Prevention



FY 25 BUDGET HIGHLIGHTS

- Hired 19 New Firefighters
- New E-One Engine
- ALS 360 Equipment in Service
- 6 Support Vehicles Delivered
- Kitchen & HVAC/Boiler Updates





FY 26 MAJOR PROJECTS

- HVAC at Stations 1 & 3
- Station 4 Kitchen Remodel
- HQ Sprinkler System Update
- Standards of Cover & Station Needs Assessment



Closing Remarks

- Thank you for your continued support of the Bloomington Fire Department.
- We remain committed to protecting life, property, and community well-being.
- Together, we are Making Life Better – by building a safer, stronger, and more resilient Bloomington.

Questions?